

## Military Surface Deployment & Distribution Command

# TRANSPORTATION DISCREPANCY REPORTS FOR OCEAN MOVEMENT

Mr. David Jones Mr. Andrew Wallace 29 Jan 13





#### **AGENDA**



- Purpose of Transportation Discrepancy Reports (TDRs)
- SDDC Responsibilities
- Unit Responsibilities
- TSP Liability
- Receipt of Cargo
- Key Documentation
- Forms Review
- Claims Process
- Keys to Success
- Questions







### The purpose of a TDR is to:

- Document loss of/or damage to U.S. Government cargo to support the filing of claims
- Document shipper related discrepancies (i.e. HAZMAT)
- Document other discrepancies such as improper cargo blocking and bracing; documentation irregularities; seals broken/missing
- Report of Shipment (REPSHIP) not sent or received



# TDRs FOR OCEAN MOVEMENT SDDC RESPONSIBILITIES





### SDDC Cost and Billing Branch will:

- Review all report packages for completeness
- Assist with research and information collection to include commercial Transportation Service Provider (TSP) invoices, bills of lading, manifests, booking and ITV information
- Contact the preparer or Unit Movement Officer (UMO) for additional documentation when necessary
- Process complete TDR packages for further action





# TDRs FOR OCEAN MOVEMENT UNIT RESPONSIBILITIES





- Document and submit TDRs for all lost, damaged, or astray freight
- Notify law enforcement upon discovery of suspected forgery or if there is pilferage, theft, or vandalism
- Notify cognizant security office of classified material security violations
- Obtain repair/replacement cost statements/estimates
- Furnish documentation to support claims against TSPs







### To establish TSP liability, US Govt. must demonstrate:

- The TSP took possession of the shipment in good condition
- The shipment suffered loss or damage
- The total cost of the loss or damage to the Government

### TSP is generally not liable for cargo loss/damage by:

- An act of God
- Acts of the shipper
- Improper packing
- An act of the public enemy or war
- Riots and civil commotions



## TDRs FOR OCEAN MOVEMENT RECEIPT OF CARGO





#### Upon receipt of cargo:

- Ensure annotation of delivery date is on receipt document
- Ensure seal integrity prior to opening container
- Check documentation to ensure cargo belongs to you
- Check cargo for visible damage
- Annotate any damage or shortage on the delivery receipt (be specific/include TCN)
- Ensure driver acknowledges damage by signing the delivery receipt
- Make copy of delivery receipt for your records
- Take photographs of all damage



## TDRs FOR OCEAN MOVEMENT RECEIPT OF CARGO



- Call TSP representative immediately to notify of loss/damage
- Afford TSP seven days to inspect cargo
- If cargo is missing, immediately contact the applicable investigative service agency (e.g. CID, NCIS, OSI)
- For damaged cargo, have qualified unit or support personnel inspect & document extent of damage
- In cases of concealed damage, obtain statements from personnel and notify TSP representative immediately
- Prepare DD Form 361 (TDR) and submit package to: usarmy.scott.sddc.mbx.hq-loss-damage-reporting@mail.mil



## TDRs FOR OCEAN MOVEMENT KEY DOCUMENTATION





#### Pilfered items:

- 1. Transportation Control Number (TCN)
- 2. Packing list (with NSN) or some documented evidence of cost
- 3. Financial Liability Investigation of Property Loss (FLIPL) for Army Units
- 4. TSP delivery receipt (discrepancy noted and signed/dated by the driver)
- 5. Sworn statements (by individuals who first discovered the discrepancy)
- 6. Photos of pilfered container



# TDRs FOR OCEAN MOVEMENT KEY DOCUMENTATION





### **Damaged items:**

- 1. Estimated cost of repair or replacement (ECOR) statement (signed by a technically qualified person)
- 2. Packing list (with NSN)
- 3. Copy of Government Inspection report
- 4. TSP delivery receipt (discrepancy noted and signed/dated by the driver)
- 5. Photographs of damaged items





## TDRs FOR OCEAN MOVEMENT KEY DOCUMENTATION





#### Provide if available:

- Copy of freight bill for transportation costs to/from repair facility
- Tally-Out/In Records (Establishes quantity discharged/loaded)
- Accident Report/Police Report
- CID Reports (mandatory for fraudulent Proof of Delivery incidents)
- Copy of the TSP's Inspection Report (signed by the TSP's rep)
- Send one copy of each DD Form 361 with additional documentation via email to: <u>usarmy.scott.sddc.mbx.hq-loss-damage-reporting@mail.mil</u>







#### Other:

### Damage notification/offer for joint inspection

- Include TSP POC information and date of notification
- Annotate TSP declination of inspection on DD361

### Additional info for perishable items:

- Veterinary reports
- Temperature reports
- Transportation invoices
- Destruction certificates (include disposal costs)



# TDRs FOR OCEAN MOVEMENT OTHER IMPORTANT INFORMATION





- Contact TSP ASAP, but NLT 3 days after discovery of the discrepancy
- Provide valid POC information of TDR preparer
- Deployed units provide home station POC
- Ensure to note any damage on TSPs Proof of Delivery
- Containerized cargo booked via IBS limited to \$500/piece
- Break-bulk cargo booked via IBS limited to \$500/measurement ton



# TDRs FOR OCEAN MOVEMENT FORMS REVIEW – DD361



TRANSPORTATION DISCREPANCY REPORT (TDR)	1. DATE	1096		2. REPORT NUMBER W91MM	R IM-10-0001	OME	3 No. 0702-0124 3 approval expires 28, 2009
The public reporting burden for this collection of information i maintaining the data needed, and completing and reviewing the suggestions for reducing the burden, to the Department of	ne collection of information refense, Executive Servin a collection of information ABOVE ORGANIZAT	on. Send on ices Directo on if it does TION. RET	omments regarate (0702-01 not display a	arding this burden estimate 24). Respondents should currently valid OMB contro	or any other aspect be aware that notwit	of this collection of	information, including
REQUEST FOR INFORMATION	(RFI)	PAR MIS	10 10 10 mm	OUS PROBLEMS	$\geq$	ASTRAY F	REIGHT
3. TO MSDDC Strategic Business Office G9 Cost and Billing Branch 1 Soldier Way, Scott AFB, IL 62225			0000 HE SIERRA	RTING ACTIVITY IC 00 HBCT ARMY DEPOT 74 NG CA 96113-5540		LDG 307	W91MMM
5. CONSIGNOR (Origin) Z CO 00 BSB WZZZZO 2-0 BCT, MAREZ, IRAQ, MOSUL, IZ  W91MMM			6. CONSIGNEE (Destination) 00 CS BN CO Z 000 W 0TH STREET BLDG 0000, FT STEW, FORT STEWART, GA 111111  W90X11				
7. SHIPPER Z CO 00 BSB WZZZZO 2-0 BCT, MAREZ, II MOSUL, IZ		MMM	America An Ame	ER'S NAME (SCAC)  n Roll-On Roll-Off  rican Shipping and I  y One Maynard Driv	Logistics Group		(Honor MU018)
9, CARRIER'S PRO/FREIGHT BILL NO. AROFJOAQJ000153				10. BILL OF LADING NO./TYPE  AROFJOAQJ000153			
11. MODE   12. DATE CARRIER   13. DATE CON   SIGNED FOR   RECEIVED	SHIPMENT DIS	349	DISCREPANCY 15. DATE CARRIER 16. CARRIER REPRESENTATIVE John Doe			22-2222	
INTACT   BROKEN/MISSING (Include d		Citalii V	CITIOIC (4X	1 124743aRij 14514.2		, Liiv. 11 100	



# TDRs FOR OCEAN MOVEMENT FORMS REVIEW – DD361

			QUANTITY	TYPE	5	ISS	UE DATA		VALUE
TRANSPORTATION	COMMODITY DESCRIPTION	TYPE	DIS- CREPANT	AND	UNIT	UNITS	DISCR	EPANT	OR COST
TRANSPORTATION CONTROL NO.	AND/OR NATIONAL STOCK NO. (NSN)	PACK	(Pieces)	CODE	ISSUE	UNITS BILLED/ SHIPPED	UNITS	WEIGHT	OF REPAIRS
18	19	20	21	22	23	24	25	26	27
AWZZZZO\$0D0006	NSN: 234001C026855	PC	1 4 4 5 6	SP	EA	1	1		2,000.00
0XX									
			<b>自由</b>						
The system of th				6000					
					13				
						100			
28. REMARKS (See preparate	ion instructions of covering regulation i	for suggeste	d information)		(2)				
ADDITIONIAL INFO FO	R VEHICLE ALL TERRAIN: U	TIL VHL	4x4 KAWA	SAKI					
TCN: AWJAUA0\$0D000	60XX, CONTAINER#: AFEB14	AB519, T	AG ID: 4678	866, AT	V SN: JI	K1AFEB19A	AB520073/P	B00H26	
29a, NAME OF PREPARER (	Type or print)		29b. E	MAIL ADD	DRESS				All RADIA
Stanley Example, MAJ			stanl	ey.exam	ple@co	onus.army.	mil		
29c. TELEPHONE NO.	29d. FACSIMILE NUMBER								
(312) 870-1111									
30. REPLY			(5).5.						- IFF = HASE
00.1121 2.1									
31a. NAME OF RESPONDEN	T (Tree or wint)			775	- 7-110		Tout TELEF	LIONE NO	
31a. NAME OF RESPONDEN	i (type or print)						SIB, TELEP	31b, TELEPHONE NO.	
				. =				Ta	
31c. EMAIL ADDRESS			31d. FACSIM	ILE NUMB	ER			31e. DATE	=
DD FORM 361, JUN	2006 REPLA	CES STANI	DARD FORM 3	61 (3-84)	WHICH IS	OBSOLETE.		Adob	e Professional 7.0



# TDRs FOR OCEAN MOVEMENT FORMS REVIEW - DD361



PART II - (FOR CLAIMS PURPOSES)					
32, TO:	The Continue of Co				
33. EXCEPTION NOTED ON CARRIER'S DELIVERY RECEIPT? (If "NO," explain in Re	amarks)				
YES X NO	35. DISPOSITION DATA				
CARRIER INSPECTED (Report attached) INSPECTION WAIVED (Waiver attached)	REJECTED REPAIRED AT GOVERNMENT EXPENSE (Bill attached)				
ORAL WAIVER (Provide name, title, and date in Remarks)  GOVERNMENT INSPECTED (Report attached)	OTHER (Explain in Remarks)				
36. REMARKS (See preparation instructions of covering regulation for suggested inform	ration)				
33. No. Item never made it to the port to load.					
Synopsis of events:					
Z CO/00 BSB transported all their equipment to the 840th Trans Link up po-	int on FOB Marez. Where Z CO/00 BSB ensured that the All Terrain				
Vehicle was loaded on to the trucks provided by American Roll-On Roll-Of	f Carrier. 0HBCT received all equipment except for 1 x All Terrain				
Vehicle.					
TCN: AWJAUA0\$0D00060XX					
PCFN: 704552					
VAN TYPE: BREAK BULK					



# TDRs FOR OCEAN MOVEMENT FORMS REVIEW - DD361



ATTACHMENTS  CY BOL	DD FORM 1348-1	
CY CARRIER'S TENDER	CY DD FORM 250	
CY CARRIER'S DELIVERY RECEIPT	ACTUAL REPAIR COST COMMODITY	
PHOTOGRAPH	OTHER FLIPL Investigation	
CARRIER'S INSPECTION REPORT	OTHER	
ACCOUNTING CLASSIFICATION		
ACCOUNTING CLASSIFICATION		
ACCOUNTING CLASSIFICATION		



# TDRs FOR OCEAN MOVEMENT FORMS REVIEW – DD1750

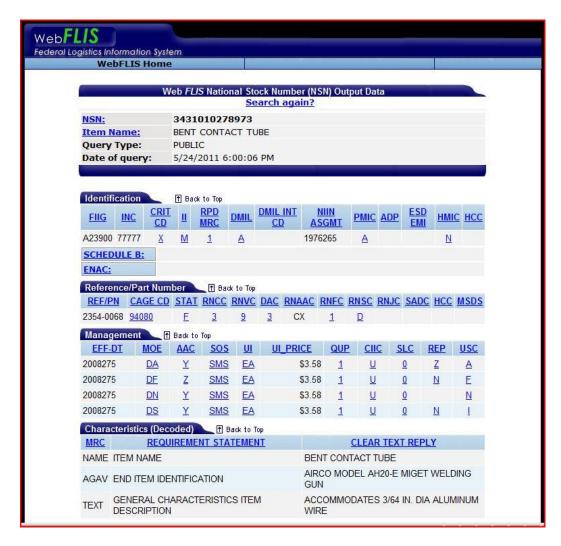


THC: WARSAA		1. NO. BOX	1. NO. BOXES		2a. REQUISITION NO. WAB5AA123456789XX			
Р	PACKING LIST  2b. ORDER  SGT JOHN DOE				2b. ORDER			
3. END ITEM						4. DATE		
TUFF BOX #1					23 MAY 2011			
PACKEI	IN CONTAINER U	JSAU0398753			5. PAGE	1 OF_	1 PAGES	
					QUANTITIES REQUIRED			
BOX NO.	ISSUE			UNIT OF ISSUE (c)	INITIAL OPERATION (d)	RUNNING SPARES (e)	TOTAL	
1	BENT CONTACT 3431-01-027-8973	TUBE		EA	1	9	1	
							0	
	2TON JACK STANDS			SET	1		1	
	2320-00-123-5634						0	
	CANVAS TARP 2320-00-197-2525			EA	1		1	





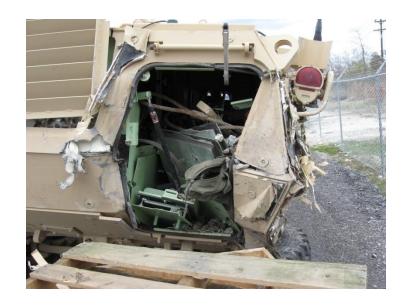
### **FORMS REVIEW – WEBFLIS**





# TDRs FOR OCEAN MOVEMENT FORMS REVIEW – DA2404

150.00	The state of the s				WORKSHEET at agency is DCSLOG	
ORGANIZATION     IST BCT, 101ST ABN DIV				MENCLATURE CK WRECK	E AND MODEL ER	
REGISTRATION/SERIAL/NSN     10GTMA6754LM004	4a. MILES 300	b. HOURS N/A	c. ROUNDS FIRED N/A	d. HOT STARTS N/A	5. DATE 20110523	6. TYPE INSPECTION TDR / ECOD
7.		APPLIC	ABLE REFER	ENCE		
TM NUMBER 9-2320-326-14&P	TM	DATE 20081020	TM NU	MBER		TM DATE
COLUMN a Enter TM item	numbor		CO	UMN d – S	Show corrective acti	on for deficiency or





# TDRs FOR OCEAN MOVEMENT FORMS REVIEW – DA2404



TM ITEM NO. a	STATUS b	DEFICIENCIES AND SHORTCOMINGS	CORRECTIVE ACTION			
	STEP 6	TOTAL MAN-HOURS COST	63.36 x 8.0= \$506.88			
	STEP 7	MAINTENANCE EXPENDITURE	TB 43-0002-81 / 100%			
	STEP 8	REPAIR COST FACTOR	\$868.58			
	STEP 9	REQUIRED REPLACEMENT				
		NSN: NOUN:	QTY: PRICE			
	1	2510-01-564-7436 Bracket, vehicle, Comp	1ea \$463.20			
		2590-01-564-7871 Cover, Vehic, Comp.	1ea \$380.28			
		8010-01-546-7711 Polyureth coating	1ea 1 box is 301.14, 1ea can is \$25.10			
	STEP 10	TOTAL COST OF REPLACEMENT PARTS:	\$868.58			
	STEP 11	TOTAL OF REPAIRS.	\$1375.46			







- SDDC receives TDR package from UMO/Area Monitoring Office (AMO)
  - Research TDR package and request additional info as necessary
  - Send request for payment to TSP with 30 day suspense
  - Respond to TSP inquiries and forward package to USTRANSCOM Acquisition (TCAQ)
- TCAQ conducts negotiations
- Contracting Officer's Final Decision
- TSP has 90 days to file an appeal









- Maximum stakeholder participation
- Streamlined and sustainable process
- Increased reporting
- Recovered funds down to lowest level
- Review DTR Ch. 210 dated 2 November 2012 at:

http://www.transcom.mil/dtr/dtrHome/







#### **Point of Contact:**

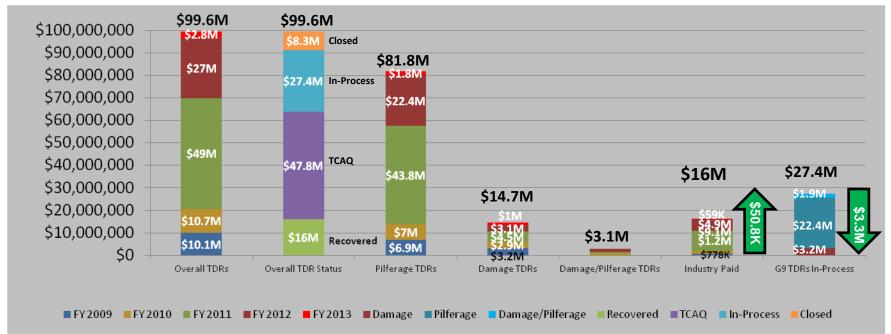
usarmy.scott.sddc.mbx.hq-loss-damage-reporting@mail.mil





### PROGRAM OVERVIEW

(FY09 - 30 NOV 12)



- Overall TDRs include all TDRs G9 Cost and Billing received to date
- G9 TDRs in process includes TDRs G9 is researching, working with POCs, and issued Request for Payment to carriers
- November recovery rate for claims payment vs. TDR amount is approximately 89%

TDR Status	01 NOV 12	30 NOV 12	Trend
RFP	17	29	
RFI	159	135	<b> </b>
Awaiting	445	394	<b> </b>